



Society Card Terms and Conditions

Please read these terms and conditions carefully.

Society Card is owned and operated by UK Regional Marketing Group Ltd, a company registered in England and Wales under company number 11957216 and with its registered office at Edward Pavillion, Albert Dock, Liverpool L3 4AF.

Once a Society Card has been purchased, we will send a confirmation email with a digital card attached along with your unique membership number within 21 working days. Please check your spam folder and promotion inbox as occasionally our emails arrive there.

Anyone who has already purchased an Annual Society Card Membership will be refunded for the remainder of their membership fees. Example: if you have held a Society Card membership for 6 months, we will refund the final 6 months. The refund will only take place once you have held an Our House policy for 12 months. You must contact us by email at enquiries@societycard.co.uk to inform us about your new policy with Our House in order for us to process your refund.

At all times, a Society Card remains the property of UK Regional Marketing Group Ltd and we reserve the right to withdraw the card at any time.

At our discretion, we may refuse to issue a card.

Your Society Card is strictly non-transferable and therefore cannot be used by friends or other third parties. If you opt for the membership that gives you an additional card, this may be used by another member of your household without you being present. Proof of address may be required by some vendors.

Your Society Card will be valid until the expiry date shown on the front of your card. You can also find this on the front of your digital card.

UK Regional Marketing Group Ltd reserves the right to amend the conditions of the service at any time without notice.

At the discretion of UK Regional Marketing Group Ltd, we may exchange products or services for a similar offer at any time.

Discounts or offers have no monetary value and may not be redeemed for cash in any circumstance.

In order to qualify for the discounts specified on our website, the card must be presented at the time of purchase. Some businesses, however, may request that you send over your unique Society Card membership number and they will reply to you with an online discount code for you to use.



Alcohol is sold at participating retailers or outlets during licensing hours and to customers aged over 18 years only.

Please note when using codes, businesses may ask to see your Society Card at any time and codes must not be shared with other people.

Some businesses have exclusions to their offers, therefore please remember to check the terms and conditions of the individual offer before making a purchase.

In the instance that the retailer requires a pre-booking, such as a restaurant or beauty salon, you should state at the time of booking that you intend to use your Society Card. In all other instances, you should inform the retailer at the earliest opportunity up to and including immediately prior to the point of purchase.

At all times, businesses reserve the right to withdraw offers and offer an alternative without prior notice.

At all times, businesses reserve the right to withdraw from the service by giving 14 days notice. In this instance, any pre-bookings will be honoured providing the Society Card member stated that they intend to use their Society Card at the time of booking.

UK Regional Marketing Group Ltd do not accept any liability for lost, stolen or damaged cards. However, in the event that your card is damaged, you can continue to benefit from our offers and discounts by continuing to use your digital card. In the event that your card is lost or stolen, please inform us and we will cancel your existing membership number and send you a replacement digital card containing a new unique membership.

UK Regional Marketing Group Ltd are not responsible for any complaints with individual businesses; such complaints should be brought to the attention of the individual business instead through the usual channels as outlined by the business.

UK Regional Marketing Group Ltd reserves the right to cancel any membership where it is deemed that the cardholder has misused the service and is in breach of these terms and conditions.

Although we have no obligation to do so, we will aim to inform all members one month before their membership is due to expire.

Society Card members reserve the right to cancel their membership at any time, however, a refund will not be issued.

When signing up to an Our House Policy, you will be provided with a digital Society Card Membership- this will only be valid for the life of the Our House policy. Should your policy with Our House be cancelled or discontinued for any reason, we will notify you by email to inform you of the cancellation of your Society Card Membership.



Society Card is not to be resold.

Liability

UK Regional Marketing Group Ltd will not be held responsible for any indirect losses, lost opportunities, loss of profits or loss of anticipated profits, loss of actual or anticipated savings or consequential, exemplary, special or punitive damages.

UK Regional Marketing Group Ltd does not provide any warranty for any goods or services purchased using Society Card.

UK Regional Marketing Group Ltd will not be under any obligation to become involved in any dispute between you and any participating retailer; complaints should be taken up with the retailer.

UK Regional Marketing Group Ltd does not limit its liability at law for fraudulent misrepresentation or for death or personal injury caused by negligence or any other type of liability which cannot by law be excluded or limited.

In the event of you making a purchase using your Society Card from any participating retailer, UK Regional Marketing Group Ltd does not accept liability for any unsatisfactory experiences or services.

Waiver

Failure by UK Regional Marketing Group Ltd to actively enforce any of these terms and conditions will not prevent UK Regional Marketing Group Ltd relying on them.

Severability

If any court or competent authority decides that any of the provisions of these terms and conditions are invalid, unlawful or unenforceable to any extent, the term will, to that extent only, be severed from the remaining terms, which will continue to be valid to the fullest extent permitted by law.

Third Party Rights

Any person who is not party to these terms and conditions shall have no rights under the Contracts (Rights of Third Parties) Act 1999.

Law and Jurisdiction

This agreement shall be interpreted in accordance with English laws and will be subject to the non-exclusive jurisdiction of the English Courts.



Entire Agreement

These terms and conditions constitute the whole agreement with ourselves and you and supersede all previous correspondence, discussion and arrangement or agreement between us relating to subject matter of these terms and conditions

Each of the parties agrees that it had not entered into this agreement in reliance on, and shall have no remedy in respect of, any statement, representation, covenant, warranty, undertaking, indemnity by any person (whether party to these terms and conditions or not) other than as expressly set out these terms and conditions.

Business

At all times, businesses reserve the right to withdraw from the service by giving 14 days notice. In this instance, any pre-bookings will be honoured providing the Society Card member stated that they intend to use their Society Card at the time of booking.

In the unlikely event that it is deemed necessary, UK Regional Marketing Group Ltd reserves the right to remove your business advertisement and/or cancel your membership.

By advertising with us, you agree to providing the offer on Society Card website and social media platforms to Society Card customers. However, at all times, businesses reserve the right to withdraw individual offers and offer an alternative without prior notice.

Advertising is free for business associate card members